



Date 26 March 2020

Dear Service Provider,

Old Mutual Insure – COVID 19 Lock Down

As we enter into an unprecedented time that we, as a country and indeed the world itself, is experiencing we at Old Mutual Insure assure you, our trusted partner, that we will continue to support you in this challenging time.

Old Mutual Insure remains committed to clients and our partners. Our business continuity strategy has been deployed to ensure that we can continue with our day to day business to the best of our abilities during this lock down period. We fully understand the potential financial impact on our service providers during this time and have prioritized our payments team as a critical function within our business and we have made the requisite arrangements for our payments team to work off site. Whilst we may experience some delay, all payments will be processed as quickly and as efficiently as possible.

Should you require any assistance or wish to follow up on any payment please feel free to contact any one of our Procurement team members or send an e mail to askprocure@ominsure.co.za

Please escalate any payment related queries via e-mail per below:

Regional Procurement Consultant	Regions Served	E-mail Address
Yolanda Prinsloo - Motor	Gauteng/ Mpumalanga/ Limpopo/ Rustenburg/ Brits/ Free State/ North West	Yolanda.prinsloo@ominsure.co.za
Gert Van Wyk – Motor	Western Cape/Paarl/ Eastern Cape/ Kwa-Zulu Natal	Gert.VanWyk@ominsure.co.za
Gert Van Wyk – Non Motor	Western Cape	Gert.VanWyk@ominsure.co.za
Fanie Khumalo – Non Motor	Gauteng/Mpumalanga/Limpopo/KZN/North West	Fanie.Khumalo@ominsure.co.za
Ernest Ledwaba- Non Motor	Geyser/Plumbing/Flooring/Salvage/Bicycle – National Building – Eastern and Central regions	Ernest.Ledwaba@ominsure.co.za
Sheldon Litchfield	National -Payments Manager	Sheldon.litchfield@ominsure.co.za

Regards

Anesh Govender

Head: Claims Procurement COE